



Hotel Regulations — ibis Styles Warszawa City

We warmly welcome you to the ibis Styles Warszawa City hotel.

We thank you for observing these Regulations, which serve to ensure a peaceful and safe stay for our Guests.

§1

1. Hotel rooms are booked on a per-night basis.
2. If a Guest does not specify the duration of their stay upon check-in, it shall be deemed that the room has been booked for one night.
3. A hotel night runs from 15:00 to 11:00 the following day.

§2

1. A request to extend a stay beyond the period indicated at the time of arrival must be submitted at the Reception Desk no later than 10:00 on the day on which the current rental period expires.
2. The Hotel shall accommodate requests for extensions of stay subject to room availability

§3

3. A Guest may not transfer occupancy of their room to third parties, even if the period for which the accommodation fee has been paid has not yet elapsed.
4. Persons not registered at the Hotel may be present in a hotel room between 07:00 and 22:00.

§4

1. The Hotel provides services in accordance with its category and standard. Should a Guest have any complaints regarding the quality of services rendered, they are requested to report these to the Reception Desk, thereby enabling the Hotel to take immediate remedial action.
2. The Hotel is obliged to ensure:
 - a) a safe stay, including the confidentiality of Guest information
 - b) professional and courteous service in respect of all services provided by the Hotel,
 - c) room cleaning upon the Guest's request, provided such request is submitted no later than 12:00
 - d) necessary repairs to in-room equipment during the Guest's absence, and in their presence only upon the Guest's express request,
 - e) a room that is in proper technical condition; in the event of defects that cannot be remedied, the Hotel shall make every reasonable effort to relocate the Guest to another room or otherwise mitigate any inconvenience.

§5

1. The Guest shall settle all charges for their entire stay on the day of arrival. Settlement of accommodation charges on the day of departure is permitted only where a credit card pre-authorization has been completed on the day of arrival.

§6

1. Upon request, the Hotel provides the following services:
 - a) provision of information relating to the Guest's stay and travel arrangements,
 - b) wake-up calls at a specified time,
 - c) safekeeping of valuables in a safe during the Guest's stay; d) left luggage storage,



- d) The Hotel may decline to accept luggage for storage on dates other than those of the Guest's stay, as well as items that do not constitute personal baggage.

§7

1. The Hotel shall not be liable for the loss or damage of items brought onto the premises by persons using its services, except to the extent provided for under the relevant provisions of the Civil Code.
2. A Guest shall notify the Reception Desk of any damage immediately upon discovery.

§8

1. Quiet hours are observed throughout the Hotel from 22:00 to 07:00 the following morning.
2. The conduct of Guests and other persons using the Hotel's services must not disturb the peaceful stay of other Guests. The Hotel reserves the right to refuse further service to any person in breach of this rule.

§9

1. Upon vacating their room, each Guest shall ensure that the door is properly locked and return the key card to the Reception Desk.
2. The Guest shall bear financial liability for any damage caused to room furnishings and equipment.

§10

1. Upon discovering a fire, Guests should, where possible, alert Hotel staff and proceed to the nearest exit in accordance with the designated evacuation route. Responsibility for the evacuation of the building prior to the arrival of the Fire Brigade rests with Hotel staff.
2. For fire safety reasons, the use of immersion heaters, electric irons, and other similar devices not forming part of the Hotel's standard equipment is strictly prohibited in guest rooms..

§11

1. The Guest and any accompanying persons for whom the Guest is responsible undertake not to smoke tobacco or use electronic cigarettes in hotel rooms. All rooms are covered by an automatic fire detection system. In the event of a breach of the smoking prohibition, the Guest shall be charged a penalty of PLN 1,000 for each confirmed violation and shall furthermore be liable to cover the costs of any unjustified emergency response triggered automatically by the fire detection system.

§12

1. The Hotel accepts Guests travelling with domestic animals (pets).
2. A one-time pet fee of **PLN 50** is charged, irrespective of the length of stay.
3. The Guest is required to pay a damage deposit of **PLN 1,000** to cover any potential damage caused by the animal to the guest room or other areas of the Hotel. The deposit shall be collected in cash or by means of a credit card pre-authorization on the day of check-in.
4. Upon the conclusion of the Guest's stay, following an inspection of the room by a Hotel staff member, the deposit shall be refunded in full if no damage is found.
5. In the event that damage caused by the animal is identified, the Hotel is entitled to deduct from the deposit the costs of repair or restoration of the room to its prior condition. Should the extent of the damage exceed the deposit amount, the Guest shall be liable to cover the outstanding difference..
6. The Guest assumes full responsibility for the behavior of the animal on Hotel premises and for any damage caused by it.



7. Animals may not be left unattended in hotel rooms. Should a Guest leave their animal alone in a room, the Hotel reserves the right to contact the Guest and request their immediate return. In the absence of contact, the Hotel may take such measures as are necessary to ensure the animal's welfare.
8. In all common areas of the Hotel, animals must be kept on a lead or carried in a pet carrier. The Guest is obliged to immediately remove any waste left by the animal..
9. Animals are not permitted in the Hotel restaurant. An exception is made solely for assistance dogs accompanying persons with disabilities, in accordance with applicable law..

§13

1. The Hotel provides an underground car park available to Hotel Guests and external visitors.
2. Parking charges are as follows:
 - a) **110 PLN** per hotel night (as defined in § 1(3) of these Regulations),
 - b) **10 PLN** per each commenced hour of parking.
3. The Guest is required to pay a damage deposit of **PLN 1,000** to cover any potential damage caused by the animal to the guest room or other areas of the Hotel. The deposit shall be collected in cash or by means of a credit card pre-authorization on the day of check-in.
4. Upon the conclusion of the Guest's stay, following an inspection of the room by a Hotel staff member, the deposit shall be refunded in full if no damage is found.
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